

Homeowners/Rental Properties
Cleaning/Real Estate Inspection~

Owner/Real Estate Agent, must pay a non-refundable service charge of \$25.00, plus a minimum bill of \$28.00 (which includes 2,000 gallons of water usage); \$43.00 if the service is within the city limits of the Village of Reeves. WATER WILL BE TURNED ON FOR 1 WEEK ONLY. Any consumption over the 2,000 gallon minimum will be billed/charged water & sewer fees accordingly.

Homeowner/Agent Signature

Date

Witness

Unlock Policy

As of June 6, 2016 ~ No meter unlocks will be performed after 5:00 p.m.

~Due to the volume of afterhours calls to have meters unlocked on the day of lock out for nonpayment, the Board of Directors voted to put a policy in place to alleviate the costs and excess time required in performing unlocks afterhours. Please take note, that an operator will not be available after 5:00 p.m. on the day of lockout to unlock your meter. Unlocks can be performed during normal working hours of 7 a.m. – 3 p.m. Monday – Thursday and 8:00 a.m. – 12:00 p.m. on Friday.

Money/Bill Collections Policy

Employees of West Allen Parish Water District CANNOT receive money for water payments or Disconnection/Late Assessment fees, in the field. All payments must be made in our office or can be placed in the drop box located on the south end of the Water Office Building.

This institution is an equal opportunity provider. To file a complaint of Discrimination, write: USDA, Director, Office of Civil Rights, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410 or call (800) 795-3272 (voice) or (202) 720-6382 (TDD).
USDA is an equal opportunity provider, employer, and lender.

