

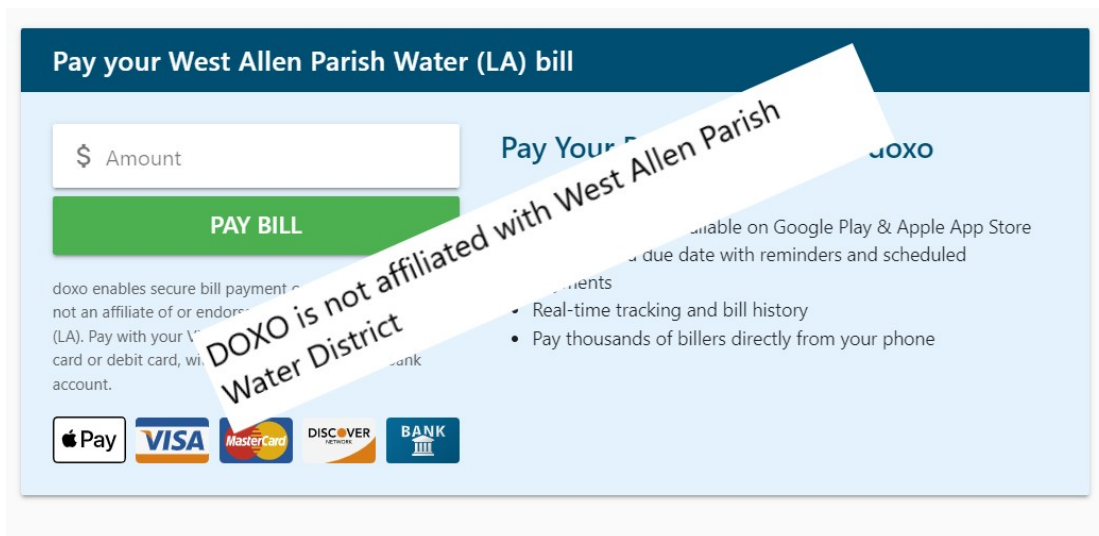
CUSTOMER WARNING ABOUT DOXO.COM THIRD-PARTY WEBSITE

There is an online bill pay website that is called Doxo.com. It is a third party website that allows people to pay their water bills via their website.

It may appear that Doxo.com is affiliated with West Allen Parish Water District, but **IT IS NOT**.

Doxo.com may charge customers extra fees. And West Allen Parish Water District has no control over when we receive payments made through Doxo.com. That could result in a late payment fee being applied to your account or possibly even disconnection due to non-payment.

This is an example of the Doxo.com payment site:



The correct way to pay your water bill online is to go directly to the West Allen Parish Water District Web Page @ westallenwater.myruralwater.com and hit the **bill payment tab**. Next you will hit **pay your bill now** and enter your account number which is the first five number on your bill account number before the dash. If you have questions concerning this notification, please phone 337-749-2589.

This institution is an equal opportunity provider.

